

Joloda Group Quality Policy

This is the Quality Policy statement of:

Joloda Hydraroll Ltd, Joloda Conveyor Services (JCS), Joloda BV and Actiw OY.

At Joloda Hydraroll Group, we are committed to delivering exceptional quality in all aspects of our operations, products, and services across our global network. Through continuous improvement, compliance, and innovation, we strive to meet and exceed customer expectations, contributing to their success in key end markets. This Quality Policy reflects our dedication to quality excellence, sustainability, and customer satisfaction.

Our Quality Commitments

- **Customer Satisfaction**
We prioritise understanding and fulfilling our customers' needs, ensuring our products and services consistently meet their expectations. We aim to create trust and reliability through open communication, timely delivery, and quality-assured products.
- **Compliance with Standards and Regulations**
We comply with all applicable laws, regulations, and standards, including ISO 9001, ensuring that our practices align with industry best practices and local requirements. Compliance is essential to maintaining safety, reliability, and credibility across our operations.
- **Continuous Improvement and Innovation**
We are committed to a culture of continual improvement, rigorously evaluating our processes, products, and services to enhance performance, reduce waste, and minimise risks. Innovation is a cornerstone of our strategy, ensuring we remain competitive and responsive to evolving customer and market needs.
This policy provides the framework for establishing, reviewing and continually improving quality objectives at Group and entity level.
- **Employee Development and Engagement**
We invest in the training, competency, and engagement of our employees, empowering them to contribute meaningfully to our quality objectives. By creating a supportive and safe working environment, we encourage a proactive approach to quality and accountability at all levels of the organisation.
- **Supplier and Partner Collaboration**
We view our suppliers and partners as extensions of our commitment to quality. Through careful selection, transparent communication, and regular assessments, we work collaboratively to uphold the highest standards in our supply chain.
- **Health, Safety, and Environmental Responsibility**
We are dedicated to integrating health, safety, and environmental considerations into our quality objectives. By promoting sustainable practices and minimising our environmental impact, we strive to create a positive influence on our communities and stakeholders.

Implementation

This policy is communicated across all levels of the organisation and is made available to employees, suppliers, and other relevant interested parties. Understanding and application of the policy are supported through leadership engagement, training, and the Joloda Hydraroll Group Integrated Management System.

Detailed roles, responsibilities, and operational arrangements that support this policy are defined and maintained within the Group Integrated Management System.

Responsibility

Management within Joloda Hydraroll Ltd, Joloda Conveyor Services, Joloda BV, and Actiw OY is responsible for implementing this Quality Policy and ensuring it is understood, applied, and reviewed to meet changing business, customer, and regulatory requirements. All employees are responsible for working in accordance with this policy and contributing to the achievement of quality objectives within their areas of responsibility.

Commitment

By adhering to this Quality Policy, Joloda Hydraroll Group aims to be a trusted partner of choice for its customers, demonstrating a consistent commitment to quality, innovation, and excellence across all Group entities.

Signed: 
Position: (CEO) Chief Executive Officer